



APPOINTMENT DETAILS

Your appointment is at the Waikiki Specialist Centre, located at Suite 11, 217 Willmott Dr, Waikiki, 6169. There is plenty of free parking in the car park, which is shared with the Waikiki Private Hospital adjacent to the Specialist Centre. If you are unable to attend the appointment, please give 24 hours' notice so that the appointment time can be offered to another patient in need. Failure to provide notice will incur a \$20 cancellation fee. Our opening hours are Monday to Friday, 8.30am – 5.00pm.

PRIOR TO THE CONSULTATION

- Please ensure you have completed the patient detail and medical history form on the link that was sent in the email.
- If we haven't been sent the referral already please ensure you bring your referral
- Obtain any recent investigations and bring them to the consultation. Copies may need to be requested
 from your GP. Please do not assume that your GP has sent them, as this is often not the case. Delays in
 obtaining results may require an additional consultation, which incurs extra cost and time.
- It can be helpful to write down the specifics of your symptoms, especially if they have been ongoing for some time. Details such as when the symptom started, what improves or worsens it, what treatments you have tried, and any food triggers are particularly useful.
- Remember to bring your referral. You cannot be seen without this.

AFTER THE CONSULTATION

- Please do not lose any radiology or pathology requests, or prescriptions. A \$5 fee will be charged to reissue these.
- Repeat prescriptions requested by phone will incur a \$5 fee.
- Results cannot be given over the phone. These must be discussed at a follow-up consultation, or
 alternatively, you may see your referring doctor if you do not require a follow-up review here or wish to
 discuss results sooner. Your referring doctor will receive copies of all investigations.

FEES

Initial Consultation	\$350 (Medicare rebate \$151.90)
Follow-up Consultation	\$145 (Medicare rebate \$76.00)

The full fee must be paid on the day of the consultation. Payments can be made by Cash, Cheque, or EFTPOS. All Gold DVA card holders will have fees billed directly to DVA.

A common misconception is that if you have private insurance then this will cover you for the consultation. Unfortunately all funds will pay for inpatient consultation, procedures, theatre fees etc, but they will not cover you for any outpatient medical care (consultations or investigations).

If you are not in a position to pay these fees then your GP can refer you to the local public hospital outpatient clinic where you can be seen without charge (although the waiting time to be seen may be longer than a private specialist, and you may be seen by a junior doctor rather than the specialist).